

Change in Courier Vendor



June 25, 2025

We would like to inform you of an upcoming change to our courier services. Effective August 1, 2025, we will be transitioning from our current vendor, Lab Logistics, to a new vendor, Rapid Medical.

This change is part of our ongoing commitment to providing reliable, efficient, and timely specimen transport and logistics services. Rapid Medical has extensive experience in healthcare courier logistics and is aligned with our high standards for patient safety, specimen integrity, and responsive service.

What this means for you:

- Your current pick-up times and service schedules will remain unchanged.
- Rapid Medical drivers will be fully trained and easily identified with a badge and uniform.
- We will provide any updated contact details or specific instructions prior to the transition.

We are working closely with Rapid Medical to ensure a smooth and seamless transition, and our team remains available to assist with any questions or concerns you may have during this time.

We appreciate your continued trust in our laboratories and look forward to continuing to serve you with enhanced reliability and service.

Methodist Pathology Client Services at 402-354-4541 or 1-888-432-8980

Methodist Jennie Edmundson Laboratory at 712-396-6311

Methodist Fremont Laboratory at 402-727-3742